

Privacy Policy & Terms of Service

Effective Date: January 1, 2026

At **Porter's Potties**, we value your privacy and are committed to protecting your personal information. This document explains how we collect, use, store, and protect your information, as well as the terms governing use of our website and services.

Privacy Policy

Information We Collect

We may collect personal information when you:

- Submit a contact or quote request form
- Call, email, or text us
- Schedule rentals or services
- Interact with our website

Collected information may include:

- Name
- Phone number
- Email address
- Service or event details
- Delivery location and scheduling information

We may also collect **non-personal data**, such as:

- Browser type

- Device type
 - IP address
 - Website usage and traffic data
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How We Use Your Information

Your information may be used to:

- Provide quotes and schedule services
- Communicate service updates or changes
- Improve website functionality and customer experience
- Comply with legal and regulatory obligations

Porter's Potties does not sell or rent personal information.

Cookies & Tracking Technologies

Our website may use cookies or similar technologies to:

- Improve performance and usability
- Analyze website traffic

You may disable cookies in your browser settings, though some features may not function properly.

Third-Party Services

We may use trusted third-party providers for:

- Website hosting

- Analytics
- Contact forms

These providers only access information necessary to perform their services and are required to keep it confidential.

Data Security

We use reasonable administrative, technical, and physical safeguards to protect your personal information. While no online system is completely secure, we take commercially reasonable steps to protect your data.

California Privacy Rights (CCPA / CPRA)

California residents have the right to:

- Know what personal information is collected
- Request access to their personal information
- Request correction or deletion of personal information
- Opt out of the sale or sharing of personal information (note: we do **not** sell data)

To exercise your rights, contact us using the information below. We will respond within the time required by law.

Children's Privacy

Our services and website are not directed toward individuals under the age of 13. We do not knowingly collect personal information from children.

Changes to This Privacy Policy

We may update this policy periodically. Changes will be posted on this page with an updated effective date.

Contact Information

If you have questions or requests regarding this policy, please contact:

Porter's Potties

Phone: (916) 335-7360

Terms & Conditions

Website Use

By accessing or using this website, you agree to be bound by these Terms & Conditions. If you do not agree, please do not use this website.

Services

All rentals and services provided by Porter's Potties are subject to availability, scheduling, and written or verbal agreement. Pricing, delivery times, and service terms may vary by project.

Payments & Cancellations

Payment terms, deposits, cancellations, and refunds are governed by individual service agreements or invoices. Failure to make timely payments may result in service delays or termination.

Limitation of Liability

Porter's Potties is not responsible for:

- Improper use of rented equipment

- Damage caused by misuse, vandalism, or weather events
- Service interruptions beyond our reasonable control

Our liability is limited to the amount paid for the applicable service.

Intellectual Property

All content on this website, including text, images, logos, and designs, is the property of Porter's Potties and may not be copied or used without written permission.

Governing Law

These terms are governed by the laws of the State of California, without regard to conflict of law principles.

Updates to Terms

We reserve the right to update these Terms & Conditions at any time. Continued use of the website constitutes acceptance of any changes.